

# GUEST DIRECTORY

## RHODES

### An island with history

Rhodes is truly the island for all seasons... Let yourself be enchanted by the different seasons as well as by the great ages, which have left their traces everywhere...

The history of the island begins in the Neolithic Period to be followed successively by all the great Hellenic Civilizations: Minoan, Achaean, and Dorian. A part of the Roman, and later the Byzantine Empire Rhodes is full of signs of this priceless heritage.

Arabs, Venetians and Franks left their mark on the island, while under the rule of the Order of the Knights of St. John is acquired great naval and merchantile power. A part of the Ottoman Empire, and later under Italian occupation, Rhodes officially became part of the Greek State in 1948. So it is not a matter of chance, if during your stay on the island you feel a bit... cosmopolitan – a citizen of the World!

### A town with history

The town of Rhodes was founded in 408 BC, in the northeast corner of the Island, based on a design by the great town-planner of the age, Ippodamios of Miletus.

The construction of the town was accompanied with great prosperity.

It was soon minting its own coins, enacting the first naval laws and playing host to the renowned School of Rhetoric of Rhodes. As part of the great impetus, which it gave to art and writing, the world-famous Colossus of Rhodes- one of the seven wonders of antiquity - was also built here by the sculptor Chares of Lindus. Following the period of the peak (the 5th to the 3rd century BC) there took place the destruction of the town by a great earthquake, from which not even the Colossus was saved. And that was not the end of the catastrophes...

Much later, in the 9th century AD, Rhodes was again destroyed by the Arabs. The town regained its prestige in 1082, when it became a trading point for Venice, while later it became known as a great military and merchantile power under the Order of the Knights of St. John, which can still be admired today... within the modern town of Rhodes.

## RHODES 4 SEASONS

### Spring in Rhodes!

Sweet, cool breezes are given fragrances by the blossoming trees and the sea. Nature beckons you... Take a walk up, the blooming with flowers, hillside of Mount Smith and wonder amid the ruins of ancient Acropolis, bathed in light. Allow nature to lead you to Rodini Park, with its rich greenery, its ponds and bridges. This is nothing strange in Rhodes, where spring is a celebration! Nature's bounty is celebrated with exhibitions, great festivities and dances. There is the Flower Festival of May. Walk the cobbled streets of the medieval town, with its tiny picturesque squares and its stone fountains.

### Summer in Rhodes!

The dazzling sun and the beaches of the town pulsating with people and life. The Golden sands, the deep blue waters and the irresistible call of Poseidon... Rhodes truly caters to the visitor's every need. The infl ux of tourists is at its peak. A modern touristic town, Rhodes offers not only beauty, but also the best hotels, which offer enjoyment and comfort to the visitor. Suntanned bodies, and faces, which shine, having captured something of the eternal Greek Light. Mingle with the happy crowd which overflows the streets, visit the picturesque local craft shops, enjoy the delicacies of the sea in traditional taverna... Wander along the waterfront and to Mandraki, visit the three stone Byzantine mills, the fortress of "Agios Nikolaos", and the church of the same name. And when the night falls, seek out romance under the starry sky of some shore, or give yourself over to the intense rhythms of the night-clubs, dancing until the morning... As for those of you who prefer a more cosmopolitan time, don't forget to visit the Casino, the shopping district of the town and the Medieval Moat Theatre where, in the summer, entertainment is at its peak, with a number of quality cultural performances, with music, dance, theatre, and songs.

And as for your sleep, you don't have to bother at all!

## Plaza Hotel

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T: +30 22410 22501, F: +30 22410 22544, [www.rhodesplazahotel.com](http://www.rhodesplazahotel.com)

**Wherever Life Takes You, Best Western Is There.®**

Each Best Western® branded hotel is independently owned and operated.

## Autumn in Rhodes!

The distinctive smell of damp earth after the first rain, soft colors, the warm tranquil sea.

The majority of people have left... Now the town is yours.

The summer sun is still burning in the deep blue sky, inviting you to let yourself free on a golden sunny beach. On Rhodes you can really live, even if you are here for business rather than on holiday. The town supplies a faultless infrastructure for professional, scientific and any other conventions. Take a stroll along the waterfront, with the magnificent buildings of Neo-colonial and Italian design. Savor specialties from all over the world in some of the numerous restaurants of the new town and in the afternoon enjoy... some sweet moments in a traditional patisserie.

Don't neglect to visit the Aquarium, at the north end of the town, where there is displayed a rich variety of fish and other aquatic creatures. The sunset will come to complete the autumnal Rhodes scenery and cast a spell on you...

## Winter in Rhodes!

A gentle climate, mild sunny weather. The refreshing breeze, playfully ripples the dark blue surface of the sea... have a filling breakfast in the warm surroundings of our Hotel and begin your shopping in the modern shops of the new town. Then visit the medieval town with the imposing walls, built by the Order of Knights of St. John.

Seven magnificent gates lead the visitor through time! Walk along the marvelous Street of the Knights, to arrive at the Palace of the Grand Master with its mosaic floors, variously-colored marble, statues, and all the impressive luxury of the age. Also visit the Hospital of Knights, where, today, the Archeological Museum of Rhodes is housed. It is worth paying a visit to the Byzantine Museum, where the Art of Rhodes which is on display covers some of the greatest moments of Byzantine civilization. And to have another view of Art, bear in mind the Folk Collection and the Public Gallery. If you are a sports lover, spend a memorable morning enjoying a round of Golf on the impressive course at "Afantou" or even visit one of the modern sports centers for work-out or discover any sport you like.

Finally, an evening in the National Theatre or a movie at one of the many cinemas, certainly is an interesting alternative for those who want to avoid the intensity and the pace of the many night-clubs of the town...

## Adapters & Extension Cables

Adapters and extensions are available at the Reception. Free of Charge. Dial 0.

## “Always On” Electrical Outlet

Greece operates with 220V. All electric outlets in your room are off when your room card (key) is not inserted in the control box. If you would like an additional card / key so that you may charge any appliances, please contact the Reception.

## Electrical Appliances

In the bathroom, we have arranged for a power plug for razors. The power plugs in the room, next to your desk is fit for use for charging telephones and other devices e.g laptop P/C cord. For your own safety you are strongly urged not to use the plugs for other electrical appliance before consulting with the Reception on compatibility. This precaution applies most particularly in the case of water boilers, heaters and press irons. For any further information please contact the Reception. Dial 0.

## Bar

The bar is on the lobby, offers Drinks, Cocktails and Coffee from 10:00 to 01:00. Dial 166.

## Snack Bar by the pool

Snacks and drinks are served throughout the day around the pool, during the summer months. Dial 177.

## Bottled Water

Bottled Water is available from the Mini - bar or at the hotel bar upon request 24h. Dial 166.

We would like to inform you that the faucet water is drinkable; do not hesitate to use it.

## Breakfast

Breakfast will be served on the Breakfast Room from 07:00 to 10:05.

Room Service is also available with an additional charge of 2,00€.

For any further information please contact the Restaurant. Dial 161.

## Lunch Basket

Possible to deliver lunch basket instead of your arranged meals, after special request - 24 notice needed. Please contact main restaurant – Dial 161.

## Check Out Time

You are kindly requested to check out the latest at 12.00. If a late checkout is required please contact the Reception. Additional Costs may apply!

## Express Check-Out

During check-in, you can let us know how you prefer to receive your hotel bill. Please complete and return relevant form with your credit card details and authorization, at least 1 day before departure.

- No need to check out at the front desk
- No delays on your departure
- Check bill before leaving
- Know bill will reach you on time

You can receive your invoice:

- by email, fax, mail, etc
- quick pick up at the front desk
- delivered to your room prior to intended departure date

## Parking Space

Free parking space available by the Municipality of Rhodes along sidewalks in the proximity of our Hotel (300 m). Look for spaces marked in white. Right in front of the Hotel, parking is only possible at an hourly fee of € 1.50 (spaces marked in blue). You may obtain parking tickets at the automatic park ticket vendors where notices will also bring you up to date on pay-park hours. For more information, please contact the Reception. Dial 0.

## Coffee / Tea Makers

Complimentary Coffee / Tea Makers are provided in all rooms. For extra coffee, tea, milk etc. please contact the Reception. Dial 0.

## Credit Cards

The following Credit Cards are accepted: Visa, Master Card, American Express, and Diners Club.

## Dialing Information

Operating Instructions and Useful/ Emergency Telephone Numbers can be found in relevant leaflet

Reception: 0

Bar: 166

Restaurant: 161

External Calls: 9

Long Distance Calls: 9 + area code + local number

International Calls: 9 + country code + area code + local number

To call another room, please dial directly the room number

Voice Mail: 71

For the approximate cost of Long Distance Calls from your room, please contact the Front Desk / Reception.

## Main International Country Codes

Country	Code	Country	Code	Country	Code
Australia	0061	Hong Kong	00852	Portugal	00351
Austria	0043	Iran	0098	Russia	007
Belgium	0032	Iraq	00964	Singapore	0065
Brazil	0055	Ireland	00358	Spain	0034
Canada	001	Israel	00972	Sweden	0046
Cuba	0053	Japan	0081	Switzerland	0041
Denmark	0045	Kuwait	00965	Tunisia	00216
Finland	00358	Luxemburg	00352	Turkey	0090
France	0033	Mexico	0052	United Kingdom	0044
Germany	0049	Netherlands	0031	U.S.A.	001
Greece	0030	Norway	0047		

## Early Express Breakfast

For early departing customers, our hotel provides the following products as an “Express Breakfast”:

Starting Time 05.00 – 07.00 Monday to Friday. Available “To Go” Packaging.

Please book in advance, before 21:00 previous day. Dial 161.

Coffee or Tea

Bread / Pastry Item – Croissant, Coffee Cake, Cookies etc.

Fresh Fruit

Fruit Juice

## Emergency Fire & Medical Instructions

In case of emergency please contact the Reception. Dial 0.

For fire safety information please refer to information posted in the Guest Directory and on the back of the door.

## For your security

Safeguard your room key with attention.

If the room key is lost or stolen, report the Reception immediately.

Keep your valuables in the safe box in your room.

Do not leave luggage unattended when checking in/out.

Deposit the room key at the reception when checking out. Do not leave the key in your room.

## Face Cloths

Face cloths are available at the Reception. Free of Charge. Dial 0.

## Foreign Exchange, Banks, ATM

Piraeus Bank located on the entrance of the Hotel is open office hours for Foreign exchange and other banking services. 2 ATMs available. Alternatively, please contact the reception Dial 165.

## Guest Feedback Survey

We are delighted that you have chosen our hotel and we hope that you are pleased with our services. May we request your assistance in our efforts to keep the high level of services; you can help us by accessing [www.bwfeedback.com](http://www.bwfeedback.com) and fill the Guest Survey. THANK YOU!

## Hair Dryers

Hair dryers are located in each guest room.

## High Speed Internet Access in all Guest Rooms & Public Areas – FREE Wi-Fi

Your room and all the public areas of the hotel are equipped with a Wireless High Speed Internet Connection. Wifi “Plaza-Hotel” High Speed Lan is also available in all our rooms, and particular spots in lobby, bar and conference rooms.

In case you need any help and technical support please call Reception. Dial 0.

## Ice

If you need ice please contact the bar.

## Invoices

In order to avoid any delay at your departure, we suggest you to provide the Reception with the necessary information for invoices, the evening before you leave.

## Iron & Ironing Board

For safety reasons the usage of Iron & Ironing Board is not allowed in the guest rooms.

Iron and ironing boards are available at the Reception upon request (Free of Charge delivery to your room). Dial 0.

## Lobby Computer

Available 24 hours / day has a high speed connection for internet and it is free of charge. Network printing is available, you collect print out from the front desk.

## Lost & Found

Please let the Reception know of any case of loss of any your belongings within the facility.

## Laundry Service

The laundry service, with collection and delivery directly in your room, is available every day except Sunday. Please call at the Reception no. 0, and put your clothes to be washed / ironed in the bag provided in the closet. Please consult the relevant price list.

## Luggage Assistance & Storage Availability

After checkout guests are allowed if they want to store their luggage up to 6 hours in an enclosed area with limited access. (Free of Charge). During your stay we can store your luggage free of charge. In case you need luggage assistance please call at the Reception. Dial 0 (24H).

## Meeting Rooms & Banquet

We have 3 separate places for organizing any event in the limit of 120 peoples. We can arrange a special booth at your request. For any further information please contact the Reception. Dial 0.

## Mini Bar

A Mini bar containing beverages and snacks is available in all rooms. Please consult the relevant price list.

## Maintenance

For any maintenance issues please call the reception desk 165.

## Morning Wake up Calls

There is an alarm clock in the room.

Your telephone set features a wake-up call function. Simply follow the relevant instructions available on the special notice you will find next to your telephone set.

In case you need to have a wakeup call, please call at the Reception. Dial 165 or 0.

## Normal Services

Extra blankets, pillows, linens, bathrobes, towels, soap and other items are available at the Reception 24H.

Dial 0 (Free of Charge).

## Photocopy & Fax Facilities

In case you may need to receive or send a fax, as well as make some photocopies, please contact the Reception. The service is available 24H. For charge details please dial Reception 0.

## Printing Wireless

Available 24 hours / day wireless printing is available and free of charge "Plaza\_Printer".

## Reception Desk / Information

The Reception is open 24H, for information about the hotel's facilities / tourist information / transportation / entertainment etc. Dial 0.

## Hotel Reservations

We may arrange for reservations to be made in your name in practically any hotel, all the more when this is a Best Western facility. Please contact our agency – Plaza Travel, Dial 183.

Or address yourself to the Reservations Service of our Hotel Dial 158 or 0.

Or Best Western Toll Free Number and On Line Reservations Dial 0800 391 273 854.

## Messages

All messages received in your name may be collected from the front desk, alternatively they will be placed in your Room.

## Travel Bureau (in house)

Plaza Travel, located in the lobby area next to the reception desk will cater for all your travel arrangements, provide travel information, tickets, and excursions. Dial 183.

## Swimming Pool & Jacuzzi

Open from 10.00 through to 19.00, daily. Please follow in board instruction. For your own safety, you are kindly requested to refrain from making use of the swimming pool beyond these hours.

## Sauna

You may book Sauna use at a small charge. Advance notice required. Dial 0.

## Taxi Service

To be arranged by the reception desk. Dial 165.

## Massage and Beauty Treatments

Information is provided inside Guest rooms on a wide range of massage and other beauty treatments available. Advance booking is requested. Please see relevant leaflet. For more information. Dial 0.

## Church Services

For more details on religious services please address yourself to the Reception. Dial 165.

## Restaurant

Enjoy delicious dishes and top quality wine, reveling in the warmth of the ambience of our totally renovated Restaurant

Operating hours:

Breakfast (Buffet)	07:00 - 10:05
"A La Carte"	13:00 - 22:00
Buffet Dinner	18.30 - 21.30

Dial 161

## Snack Bar by the Pool

Snacks and drinks are served throughout the day around the pool, during the summer months. Dial 177.

## Stationary

We have seen that some stationary has been made available to you, with our compliments, on the desk in your room.

## Safe Deposit Boxes

Safe deposit boxes are available at your room. We strongly recommend that you make use of this particular service as the hotel will not be held liable for loss of whatever objects are not safe-kept in Safe Deposits.

## Car and Bike Rental

For car or moped rental, contact Plaza Travel on reception area. Dial 183.

## Snacks & Beverages

Snacks and cold beverages are available 24hrs per day on the Lobby bar. Dial 166.

## Toiletries - Have you Forgotten Something at Home?

Please contact the Reception in case you need: (Free of Charge)

- Razor & Shaving Foam
- Toothbrush & Toothpaste
- Sewing Kit
- Sanitary Napkins
- Shower Caps
- Comb

## Pool Towels

Our hotel provides pool towels for the use of the pool only. In order to replace them you need to deliver the towels to our maids.

## Environmental Issues

“The Plaza” is an eco-friendly hotel with every member of our staff having adopted a proactive attitude towards the environment, the idea being for all of us to join forces in attaining the objectives our company has set in the matter of the Environment. To such purpose we have invested in energy, water and fuel saving practices as well as in whatever arrangements are available to maximize utilization of solar energy. For more information, do not hesitate to contact the manager.

Please see in room instructions on how to assist our staff.

## Mail Services - Courier

To send letters and small parcels with Courier Service, kindly contact the Reception Dial 165.

## Maps & Guides

For tourist maps and relevant literature, please feel free to contact Plaza Travel Dial 183.

You may also find useful material at the Reception Desk or by simply consult the contents of our Notice Board in the basement.

## Pharmacy

Please contact Reception to find out what pharmacies are in service throughout the day or night. Dial 165.

## Television and Radio

Follow on screen instruction and channel list.

## Shopping

Hotel is located in the Shopping center of the City of Rhodes. For special shopping interest please consult the Reception Dial 165.

## Mobile Phones

There are three Mobile Telephony Providers operating in Greece:

1. COSMOTE
2. VODAFONE
3. WIND

Access to any of the above networks is conditional on the terms of your own service provider.

## Recreational Facilities and Sport Activities

Rhodes has to offer wide range of recreational and sports activities for everybody. Sport fields, gyms & fitness centers and sea-sport facilities are available in close proximity to our Hotel facility. A golf terrain is available in Afantou (40 km).

Please consult information desk located on the basement with posters and leaflets. Alternative Plaza Travel can offer their expert advice Dial 183 or the Front Desk Dial 165.

## Entertainment - Restaurants - Bars - Casino

Rhodes Casino, numerous Restaurants, Bars and Night clubs lie quite close to our Hotel facility. For reservations, information on culinary possibilities, night-clubs etc, please contact reception. Dial 165 or 0.

**Have a Nice Stay!**