

REGISTRATION FORM

ΑΡΙΘ.ΕΠΙΚΥΡΩΣ	ΣΗΣ Ι	н	Μ.ΑΝΑΧΩΡΗΣΗΣ	AP.I	ΤΕΛΑΤΩΝ	LE	/MATA	ΑΡ.ΔΩ	MATIOY	ТІМН	
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PRIVACY POLICY HOTEL PLAZA

DATA WE COLLECT

name, surname, gender, date of birth or age, place of birth, number of passport or identity card, nationality, e- mail address, telephone number, address, flight number, booking number, date of arrival and date of departure from the hotel, credit card number, information for charges resulting from complimentary consumptions of goods or usage of additional hotel services, video data, MAC address of your connecting device, client number if you are a member of the loyalty program Best Western Rewards. We also collect information about your allergies in foods, eating habits or medical complaints only if it's voluntarily provided by you. By providing on your own initiative this sensitive data, you declare your explicit consent to its collection and processing in accordance of the terms of this policy.

We do not knowingly collect personal data from individuals under the age of 16 unless provided by their parent or guardian.

• The Controller of your data is the fimited company with the name « TOURISTIC ENTERPRISES GEORGAS SA», hotel PLAZA, address lerou Lohou 7, Rhodes GR85131, Greece, telephone number +302241022501. The legal representative of the Company is: Geoglos Georgas, telephone number +302241022501 ,mail: info@rhodesplazahotel.com

We may collect your personal data A) Directly from you B) through BEST WESTERN INTERNATIONAL INC., If you have booked a room to our hotel through the website www.bestwestern.com and/or if you are a member of the loyalty program Best Western Rewards, C) AEGEAN AIRLINES, D) Through travel agencies, E) Online booking platforms F) through social media and brand channels, if you join Plaza members Club through them

LEGAL BASIS OF PROCESSING-LEGITIMATE INTERESTS-PURPOSES OF PROCESSING

The legal basis for processing your data is: our contractual obligations, the achievement of ours and our partners' legitimate interests, our legal obligation to comply with applicable legislation, your consent when needed. More specifically the above personal data is necessary and is intended solely for: reserving a room for you, verifying your identity and checking you in and out, registering your preferences and fulfilling them during your stay, providing of hotel services to you, ensuring our payment for your stay, pricing of travel agencies or other partners, confirming of a credit card transaction with credit institutions, safeguarding your health while eating at our hotel, protecting of goods and of our clients and our personnel and preventing of criminal offenses (closed surveillance circuit), investigating of a complaint and repudiating of legal claims by customers and tour operators, supporting of our legal claims, complying with applicable Greek and European legislation.

The provision of your personal data is necessary for the conclusion of the contract with you, for the fulfilment of the hotel contract with the tourist agencies, the brokerage contract with electronic booking platforms, the contracts with Best Western International Inc, and for complying with our legal obligations Failure to provide such information would result in the failure or incomplete fulfilment of the above contracts, our inability to comply with Greek and European legislation and possible sanctions against us.

TIME PERIOD OF POCESSING

We retain your personal information for as long as necessary for the fulfilment of the aforementioned purposes and contracts (maximum 10 years) .

Free wireless non- secure network (wifi) is available on site. When you subscribe to this, the MAC address of your connected device is collected, which is deleted immediately after you have disconnected from the network. As we cannot guarantee the security of your connection to the wi-fi, you connect to it at your own risk and if you are parents or guardians of persons under the age of 16 are responsible for the connection of these persons to the network. Our Company cannot identify you when you connect to the wireless network.

All your data regarding allergies in foods, eating habits or medical complaints is destroyed the day of your departure from our hotel, unless you have consented to further holding, there is a legitimate interest in further holding or the applicable laws require or permit their retention for a longer period.

Security camera system operates at the hotel. We keep the video data for 7 days and then we delete them.

The personal data stored to the clouds of Webhotelier and Primal- Res are hold at least for 12 months according to PCI-DSS.

RECIPIENTS OF THE DATA

We may transfer specific pieces of your personal data to: A) the travel agencies through which you have booked a room to our hotel, in an invoice format, B) to our corporate partners who process it on our behalf C) to the company AEGEAN AIRLINES, if you are a holder of the card Miles& Bonus and you have used it at our hotel for earning or spending miles, D) To police, tax and other administrative authorities in accordance with the current applicable laws.

INTERNATIONAL TRANSFER OF YOUR PERSONAL DATA (OUTSIDE EU) - We may disclose specific pieces of your personal data to:

A)To travel agencies with which we cooperate in countries outside the EU, in an invoice format, if you made a reservation to our hotel through them, for the purpose of our payment, and always in accordance with the provisions of the GDPR. You consent to the aforementioned transfer if you submit your personal data to them or to us and you acknowledge that these countries may provide a different level of data security than in EU.

B) According to our contract with Best Western Hellas, the booking program of our hotel is linked to the booking program of Best Western International Inc. by using two-way interface. Your data provided through your reservation is transferred to the server of Best Western International Inc. in Phoenix USA. Best Western International Inc. is certified under the EU-US Privacy Shield.

C) The data collected through online booking channels is also stored in the clouds of Webhotelier and Primal-Res, both using Amazon Web Services in N. Virgina USA, and in Frankfurt Germany. Your data collected through our website is also stored in in the cloud of Webhotelier. Amazon Web Services is certified under the EU-US Privacy Shield

RIGHTS

You are entitled at any time to submit a written request to the hotel reception or send an e-mail to marirena@rhodesplazahotel.com for:

1. your access to your personal data, correcting or limiting their processing, 2. deleting them, if this is not contrary to our legal obligation under National and / or European law, to the fulfilling of our duty in the public interest, to the exercise and support of our legal claims and, more generally, if this is not contrary to paragraph 3 article 17 and to other provisions of GDPR 679/2016, 3.your opposing at the processing of your personal data, 4.your receiving of your data in a structured, commonly used format and right, your forwarding it to another competent processor, without our objection (the right of portability), 5. revoking your consent to process a) your health data and b) the data of minors under 16 years whom you are parent or guardian without this affecting the lawfulness of the processing operations based on the consent given prior to withdrawal. We are required to respond to your requests within one month.

You have the right to file a complaint before the Data Protection Authority for issues concerning the processing of your personal data. Visit the site www.dpa.gr in order to check the jurisdiction/ power of the Data Protection Authority and the way of filing a complaint.

By signing this document, I declare that I have read , understood and consented with the terms of the above data protection policy.

ΥΠΟΓΡΑΦΗ ΠΕΛΑΤΗ / GUEST'S SIGNATURE		ΥΠΑΛΛΗΛΟΣ ΥΠΟΔΟΧΗΣ / FRONT OFFICE
	TIMOAOFIO COMPANY INVOICE	CLERK